



PATIENT ADVOCACY • PAYMENT REFORM • PHYSICIAN DIRECTED • PREVENTIVE CARE • WHOLE PERSON

The FOURTH NATIONAL MEDICAL HOME SUMMIT

The Leading Forum on Developing and Implementing Patient- and Family-Centered Medical Homes

www.MedicalHomeSummit.com

SPONSOR:



SILVER GRANTORS:



BRONZE GRANTORS:



Co-Located with The Twelfth Population Health & Care Coordination Colloquium

www.PopulationHealthColloquium.com

February 27 – 29, 2012
Philadelphia Marriott Downtown
Philadelphia, PA

A Hybrid Conference, Internet Event & Training Tool
See page 3

SUMMIT CHAIRS:

John Iglehart, Founding Editor, *Health Affairs*, National Correspondent, *New England Journal of Medicine*

Beverley H. Johnson, President and Chief Executive Officer, Institute for Patient- and Family-Centered Care

David B. Nash, MD, MBA, Dean, Jefferson School of Population Health, Thomas Jefferson University

PRECONFERENCE CHAIRS:

Jeanne McAllister, BSN, MS, MHA, Director and Co-Founder, Center for Medical Home Improvement, Crotched Mountain Foundation, Co-Director, Got Transition, Center for Medical Home Improvement

Julie Schilz, BSN, MBA, Program Director, Patient-Centered Payment, Wellpoint

MINI SUMMIT CHAIRS:

Melinda K. Abrams, MS, Vice President and Director, Patient-Centered Coordinated Care Program, The Commonwealth Fund

R. Scott Hammond, MD, Medical Director, Systems of Care - PCMH Initiative, Colorado Medical Society Foundation, Chair, Colorado Academy of Family Physicians PCMH Task Force, Associate Clinical Professor, University of Colorado School of Medicine, Westminster Medical Clinic, PCMH Level 3

Sam JW Romeo, MD, MBA, President and Chief Executive Officer, Tower Health & Wellness Center; Medical Director, Accreditation Association for Ambulatory Health Care (AAAHC)

CO SPONSORS:

- California Association of Physician Groups
- Community Health Association of Mountain/Plains States
- Center for Medical Home Improvement
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- Mathematica Policy Research
- Medical Management Services, Inc.
- Primary Care Progress

BLOGGER CO SPONSORS:

- Care & Cost
- The Disease Management Care Blog
- The Doctor Weighs In
- e-CareManagement blog
- The Health Care Blog
- Mind the Gap

MEDICAL HOME SUMMIT APPROVED FOR PHYSICIAN CME — See page 2

MEDIA PARTNERS:



In February 2007 the American Academy of Family Physicians (AAFP), the American Academy of Pediatrics (AAP), the American College of Physicians (ACP), and the American Osteopathic Association (AOA) published their landmark Joint Principles on the Patient-Centered Medical Home (PCMH). This approach promises comprehensive primary care for children, youth, and adults in a partnership between individual patients and a team of health care professionals at the practice level. The team coordinates care across all elements of the health care system. Increased quality, patient safety, use of technology, performance incentives, accountability, and patient-centeredness are all hallmarks of the patient- and family-centered medical home model.

By 2010 the medical home model had become one of the most talked-about concepts in health care and the foundation for health care reform and its newest concept, the Accountable Care Organization or ACO. The model is also evolving, with different iterations in the make-up of the medical home team, the way in which care coordination is managed, and the relationship with other members of the “medical neighborhood” — behavioral health, oral health, social services, and specialty and inpatient care. Even the name is evolving, with “health homes” and “advanced primary care” now used to describe some patient-centered medical home models.

The Fourth National Medical Home Summit will bring together the leading authorities and practitioners in the medical home field to discuss how it is working, where it has proven outcomes, what lessons have been learned, where it needs improvement, and what issues and challenges lie ahead. A major focus in the opening plenary session will be actual patient and family involvement in the medical home structure and decision making processes, followed by three all-afternoon mini Summits on major medical home themes — care coordination and the medical neighborhood, patient engagement, and the rise of medical and health homes in the safety net. Attendees will see how the model is actually working right now in a variety of different settings serving Medicare, Medicaid, commercially insured, and uninsured patients. Special plenary session presentations on the final morning will highlight transformation issues and lessons from the field, drawing on actual implementation experiences, as well as payment and policy issues ahead.

Two advanced level preconferences are offered to give attendees a rich pre-Summit experience. The Preconference Boot Camp in 2012 will focus on the pediatric medical home, bringing together an outstanding faculty of national experts. Similarly, the second preconference will look at use of advanced IT in the medical home, including sophisticated registries and automated population health, meaningful use incentives, and advanced clinical decision support. Finally, the popular Medical Home Training Program will again allow individuals to take a deeper dive into the subject matter and earn a certificate. As always, the Summit permits registrants to enjoy the complete Summit experience online through both real time and archived access to all Summit presentations.

Who Should Attend:

- Employers and employer coalitions
- Health plans
- Hospital and health system executives and managers
- Practicing physicians and physician organizations
- Physician assistants, nurse practitioners, nurse case managers and other allied health professionals on the primary care team
- Community clinics and neighborhood health centers
- Patient advocate representatives
- Organizations representing vulnerable populations and individuals with special needs
- Disease management organizations
- Pharmaceutical companies and pharmacy benefit managers
- Health care information technology managers
- Accreditation organizations
- Federal, state, and local government health agencies
- Vendors and consulting firms specializing in medical home related products and services

Medical Home Summit Approved for Physician CME

Accreditation Statement:

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Institute for the Advancement of Human Behavior (IAHB) and the National Medical Home Summit. The IAHB is accredited by the ACCME to provide continuing medical education for physicians.

Credit Designation Statement:

The IAHB designates this live activity for a maximum of 18.25 AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Save the Date!

Seventh National Medicaid Congress

May 30 – June 1, 2012

Hyatt Regency Crystal City at Reagan Airport
Arlington, VA

The 2012 National Medicaid Congress will include discussion of emerging health and medical homes in the safety net for Medicaid beneficiaries and now dual eligibles as well. Join us onsite or online to learn about innovative State, health plan, public hospital, and safety net clinic initiatives.

www.MedicaidCongress.com

Participation Options

Traditional Onsite Attendance

Simply register, travel to the conference city and attend in person.

PROS: subject matter immersion; professional networking opportunities; faculty interaction.

Live and Archived Internet Attendance

Watch the conference in live streaming video over the Internet and at your convenience at any time 24/7 for six months immediately following the event.

The archived conference includes speaker videos and coordinated PowerPoint presentations.

PROS: Live digital feed and 24/7 Internet access for the next six months; accessible in the office, at home or anywhere worldwide with Internet access; avoid travel expense and hassle; no time away from the office.



Onsite



At your office . . .



. . . or home

Special Subscription Offer



Accountable Care News and *Medical Home News* are pleased to offer attendees of The Fourth Medical Home Summit a special discounted subscription offer.

Accountable Care News, the leading newsletter for professionals interested in Accountable Care Organizations (ACOs), and *Medical Home News*, the leading newsletter for professionals interested in the Patient-Centered Medical Home, both offer 12 pages of outstanding content each month. Every issue includes three major articles, industry news and resources, a Thought Leader segment featuring national opinion leaders commenting on an important issue of the day, and an interview with a key figure in the field.

SPECIAL SUMMIT ATTENDEE SUBSCRIPTION OFFER

Save \$173 off the annual subscription rate for your first year, plus you can cancel at any time and receive a pro rata refund.

SPECIAL ANNUAL SUBSCRIPTION RATE — pay just \$295 instead of the regular \$468.

Use the Summit Registration Form in this brochure and complete the respective newsletter subscription information.



Special Benefit for Medical Home Training Program Certificate Holders:

Participants who successfully complete the Medical Home Training Program offered in conjunction with the Fourth National Medical Home Summit are eligible to receive a 15% tuition discount for courses taken as part of the Master of Science degree programs offered through Thomas Jefferson University's School of Population Health. To be eligible for this discount, Medical Home Summit attendees must meet all admissions requirements for the program and must enroll by July 1, 2014. (This offer is only available for matriculated students). For more information about Jefferson's master's programs in public health, health policy, healthcare quality and safety, applied health economics/outcomes research, and chronic care management, as well as the PhD in Population Health Sciences, visit www.Jefferson.edu/population_health.

HOTEL INFORMATION/RESERVATIONS

The Philadelphia Marriott Downtown is the official hotel for the FOURTH NATIONAL MEDICAL HOME SUMMIT co-located with the Population Health Colloquium. A special group-rate of \$209.00 single/double per night (plus tax) has been arranged for Summit attendees.

To preview the hotel website and reserve your room at the group rate, please visit the conference website at www.MedicalHomeSummit.com.

You may also make a phone reservation by calling the Philadelphia Marriott Downtown at 800-266-9432 or 506-474-2009. When making your reservation, please refer to "Medical Home" in order to receive the group rate. Reservations at the group rate will be accepted while rooms are available or until the cut-off date of Friday, February 10, 2012. After this date, reservations will be accepted on a space-available basis at the prevailing rate.

Philadelphia Marriott Downtown
1201 Market Street • Philadelphia PA 19107
Reservations: 800-266-9432 or 506-474-2009

Participate in Both of These Co-Located Events on Transforming the Health Care System!

Both are Hybrid Conferences/Internet Events — Our Two-Conference Registration Package Allows You to Attend Both Onsite or Online! — See registration page for details. Sunday evening banquet is not part of this package.

The FOURTH NATIONAL MEDICAL HOME SUMMIT

www.MedicalHomeSummit.com

Population Health & Care Coordination Colloquium

www.PopulationHealthColloquium.com

HEALTH POLICY DINNER AND BOOK SIGNING EVENT (Optional)



David B. Nash, MD, MBA, *Dean, Jefferson School of Population Health, Thomas Jefferson University, Philadelphia, PA*

Sunday, February 26, 2012

AUTHORS & EXPERTS — The Sunday Night Book Club

We invite you to join us for an evening of dinner and lively discussion with some of the leading figures in health reform and system change. David B. Nash, MD, MBA, Dean of the Jefferson School of Population Health, will serve as your host and moderator for the event. The authors will discuss their works and be available to autograph their books, which will be available for sale onsite.

Register soon — seating is limited for this special event!

EVENT LOCATION: *This event will be held on the campus of Thomas Jefferson University in the Dorrance H. Hamilton Building.*

5:00 pm Registration and Cocktail Reception

6:00 pm Dinner

7:30 pm Presentations and Book Signing

8:30 pm Adjournment

Featured Books and Authors include:

Higher Ambition: How Great Leaders Create Economic and Social Value

Nathaniel Foote, *Managing Director, TruePoint, Burlington, MA*

Safety Culture: Building and Sustaining a Cultural Change in Aviation and Healthcare

Tom Bigda-Peyton, *Partner, 2nd Curve Healthcare Systems; President, Action Learning Systems; President and Co-founder, Center for Semantic Excellence, Boston, MA*

Information is the Best Medicine

Glenn Ellis Sr., *President, Strategies for Well-Being, LLC, Yeadon, PA*

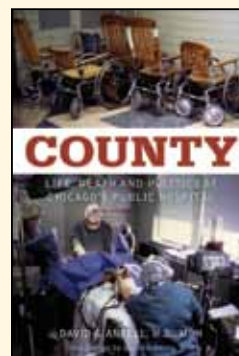
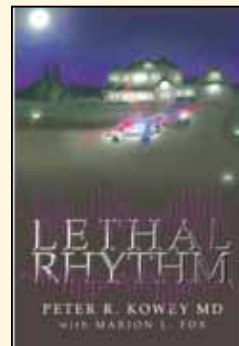
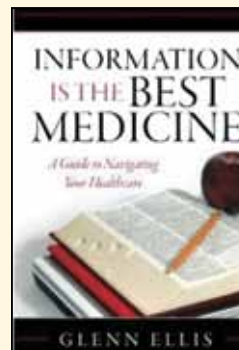
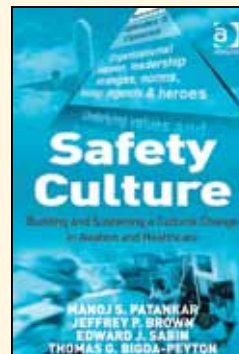
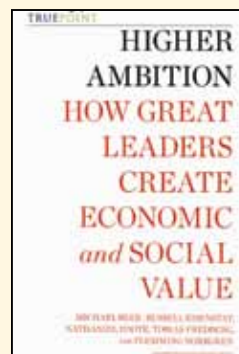
Lethal Rhythm

Peter Kowey, MD, FACC, *Chief, Division of Cardiovascular Diseases, Lankenau Hospital, Main Line Health System; Professor of Medicine and Clinical Pharmacology, Jefferson Medical College, Thomas Jefferson University, Philadelphia, PA*

County: Life, Death and Politics at Chicago's Public Hospital

David A. Ansell, MD, MPH, *Vice President, Clinical Affairs, and Chief Medical Officer, Rush University Medical Center, Chicago, IL*

BOOK DINNER GRANTORS:



Sunday, February 26, 2012

MINI PRECONFERENCE I: OUTCOMES MEASUREMENT FOR DUMMIES...AND SMARTIES

1:00 pm Preconference Commences

A follow-up to the very well-received 2010 Colloquium keynote of the same title, this session is a much more in-depth look at outcomes measurement for medical homes, disease management and wellness. You'll learn why "pre-post" approaches will always overstate savings, how to create valid study design, and how to apply "plausibility tests" to ensure valid results. This session leads to the (optional) Critical Outcomes Report Analysis (CORA) test and certification, the "gold standard" credential in care management metrics. The CORA test may be taken immediately following this session or on a take-home basis. (Separate registration for the test required.)

Al Lewis, *President, Disease Management Purchasing Consortium International, Inc.; Founder and Past President, Disease Management Association of America, Wellesley, MA*

Attendees will receive a free e-copy of the presenter's upcoming book *Why Nobody Believes the Numbers: The Outcomes Measurement Guide for Grown-Ups*.

2:45 pm Preconference Adjourns

MINI PRECONFERENCE II: NORTH CAROLINA MEDICAID MEDICAL HOMES: THE NUMBERS DON'T ADD UP, PERIOD

3:00 pm Preconference Commences

Oftentimes a study showing a dramatic result can be questioned. Rarely if ever, can it simply be unequivocally proven wrong, as NC Medicaid can. It's a case study of how medical homes can "show savings" — dramatic savings in this case — by using invalid trend assumptions and other study design techniques, when the actual statistics yield the opposite conclusion definitively. The session will also offer attendees some techniques for valid PCMH outcomes measurement, to avoid such validity challenges in your own organization.

Al Lewis, *President, Disease Management Purchasing Consortium International, Inc.; Founder and Past President, Disease Management Association of America, Wellesley, MA*

Attendees will receive a free e-copy of the presenter's upcoming book *Why Nobody Believes the Numbers: The Outcomes Measurement Guide for Grown-Ups*.

4:30 pm Preconference Adjourns

Monday, February 27, 2012

7:00 am Registration Opens

PRECONFERENCE I: PATIENT-CENTERED MEDICAL HOME BOOT CAMP – CREATING A BEST PRACTICE PEDIATRIC MEDICAL HOME

(Registration optional; Required for Medical Home Training Program)

8:00 am Welcome and Preconference Boot Camp Overview

Jeanne McAllister, BSN, MS, MHA, *Director and Co-Founder, Center for Medical Home Improvement, Crotched Mountain Foundation; Co-Director, Got Transition, Center for Medical Home Improvement, Greenfield, NH (Chair)*

8:05 am Best Practices in Family-Centered Care in the Pediatric Medical Home

Marie Y. Mann, MD, MPH, FAAP, *Medical Officer, Maternal and Child Health Bureau, Health Resources and Services Administration, US Department of Health & Human Services, Rockville, MD*

8:30 am Building a High Performance Team in the Pediatric Medical Home

Xavier Sevilla, MD, FAAP, *Whole Child Pediatrics, Lakewood Ranch, FL*

9:00 am Care Coordination and the Pediatric Medical Neighborhood

David Tayloe, MD, FAAP, *Goldsboro Pediatrics, Goldsboro, NC*

9:30 am Caring for Children with Special Health Care Needs

Jill Rinehart, MD, FAAP, *Hagan, Rinehart & Connolly Pediatricians, Burlington, VT*

10:00 am Break

10:15 am Transition — Got It? Best Practices in Transitioning Youth from Pediatric to Adult Medical Homes

Jeanne McAllister, BSN, MS, MHA, *Director and Co-Founder, Center for Medical Home Improvement, Crotched Mountain Foundation; Co-Director, Got Transition, Center for Medical Home Improvement, Greenfield, NH*

10:45 am The Pediatric ACO — When Things Go Bump in the Night

Angelo P. Giardino, MD, PhD, MPH, *Medical Director, Texas Children's Health Plan; Clinical Professor, Baylor College of Medicine; Chief Quality Officer, Medicine, Texas Children's Hospital, Houston, TX*

11:15 am Interactive Speakers Panel and Audience Questions

Renee Turchi, MD, MPH, *Medical Director, Special Programs, St. Christopher's Hospital for Children; Assistant Professor, Department of Community Health and Prevention, Drexel University School of Public Health and Drexel University College of Medicine; Director, Pennsylvania Medical Home Program (EPIC IC), Philadelphia, PA (Moderator)*

12:00 pm Preconference Adjourn

PRECONFERENCE II: ACCELERATING THE PCMH WITH ADVANCED IT: FROM CHRONIC DISEASE TO COMMUNITY POPULATION HEALTH MANAGEMENT

(Registration optional; Required for Medical Home Certificate Program)

8:00 am Welcome and Preconference Overview

Julie Schilz, *Program Director, Patient-Centered Payment, Wellpoint, Denver, CO (Chair)*

8:15 am Advanced Use of Registries for Population Health

David Ehrenberger, MD, *Chief Medical Officer, Avista Adventist Hospital and Integrated Physician Network, Louisville, CO*

8:45 am Advanced Clinical Decision Support — a New Role for Watson in Health Care

Martin S. Kohn, MS, MD, FACEP, FACPE, *Chief Medical Scientist, Care Delivery Systems, IBM Research, Hawthorne, NY*

9:15 am Automated Population Health Management to Bridge Gaps in Care Delivery and Improve Care Coordination

Richard Hodach, MD, *Chief Medical Officer, Phytel, Dallas, TX*

9:45 am Break

10:00 am Achieving Meaningful Use

Salvatore Volpe, MD, FAAP, FACP, CHCQM, NCQA Level 3 Recognition - PP—PCMHT; *Chairman, MSSNY HIT Task Force, Staten Island, NY*

10:30 am Connecting to the Health Information Exchange

Trudi Matthews, *Director of Policy and Public Relations, HealthBridge, Cincinnati, OH*

11:00 am The Health Plan — Medical Home Partnership

Julie Schilz, *Program Director, Patient-Centered Payment, Wellpoint, Denver, CO*

11:30 am Wrap Up and Final Q&A

Julie Schilz, *Program Director, Patient-Centered Payment, Wellpoint, Denver, CO (Moderator)*

12:00 pm Preconference Adjourn

Monday, February 27, 2012

DAY I MEDICAL HOME SUMMIT - OPENING JOINT PLENARY SESSION WITH THE TWELTH POPULATION HEALTH AND CARE COORDINATION COLLOQUIUM

1:00 pm Welcome, Overview, and Expectations

David B. Nash, MD, MBA, FACP, *Dean, Jefferson School of Population Health, Thomas Jefferson University, Philadelphia, PA (Chair)*

1:15 pm Ten Years of the Chronic Care Model — Whither Accountable, Patient-Centered Care?

Ed Wagner, MD, MPH, FACP, *Founding Director, MacColl Institute for Health Care Innovation; Senior Investigator, Group Health Research Institute, Group Health Cooperative, Seattle, WA*

2:00 pm Innovation in the Public Sector — Medical Homes, ACOs, and Multi-Payer Models

Richard Baron, MD, MACP, *Group Director, Seamless Care Models, Medicare-Medicaid Innovations Center, Center for Medicare and Medicaid Services, Baltimore, MD*

2:30 pm The State of Well-Being: Announcement and Release of the Annual Rankings from the Gallup-Healthways Well-Being Index

James E. Pope, MD, *Vice President and Chief Science Officer, Healthways, Franklin, TN*

Daniel Witters, PhD, *Principal, Gallup Consulting, Omaha, NE*

3:15 pm Networking Break in the Exhibit Hall

3:45 pm Innovation in the Private Sector

Molly Joel Coye, MD, MPH, *Chief Innovation Officer, UCLA Health System, Los Angeles, CA*

4:15 pm Setting and Achieving National Priorities for Health Care Quality

Margaret E. O’Kane, *President, National Committee for Quality Assurance; Co-Chair, National Priorities Partnership, Washington, DC*

4:45 pm A Technology-Focused Approach to Condition Management

Rajni Aneja, MD, CPE, *Chief Medical Officer, WebMD Health Services, Portland, OR*

5:15 pm Health Plan Panel

Sam Nussbaum, MD, *Executive Vice President and Chief Medical Officer, WellPoint, Indianapolis, IN*

Susan Schick, *CEO Pennsylvania, UnitedHealthcare, Philadelphia, PA*

Richard L. Snyder, MD, *Senior Vice President and Chief Medical Officer, Independence Blue Cross, Philadelphia, PA*

Christina Stasiuk, DO, *Senior Medical Director, CIGNA, Philadelphia, PA*

David B. Nash, MD, MBA, FACP, *Dean, Jefferson School of Population Health, Thomas Jefferson University, Philadelphia, PA (Moderator)*

6:00 pm Networking Reception

MEDICAL HOME WEBINAR

The Medical Home — Why Do We Know, What Do We Need to Know? A Review of the Current State of the Evidence on the Effects of the Patient-Centered Medical Home Model

Tuesday, January 24, 2012 • 2:00 pm - 3:00 pm Eastern



Debbie Peikes, MPA, PhD, *Senior Researcher, Mathematica Policy Research, Visiting Lecturer, Woodrow Wilson School, Princeton University, Princeton, NJ*

Amid burgeoning efforts to create medical homes across the U.S., this webinar will describe the evidence we have so far on the effects of precursors to the medical home model on key outcomes, as well as how to improve studies in the future. The webinar cost of \$195 can be included with your Medical Home Summit registration. See registration page for the check off box.

Tuesday, February 28, 2012

7:00 am Registration Open

**Networking Continental Breakfast
with Table Topics**

Topic 1 — ACOs

Host: Wayne Pan, MD, PhD, MBA, *Chief Medical Officer, The Individual Practice Association Medical Group of Santa Clara County, San Mateo, CA*

Topic 2 — Payment Models and Issues

Host: Julie Schilz, *Director, Patient-Centered Payment, Wellpoint, Denver, CO*

Topic 3 — Residency Programs Geared to the Medical Home

Host: George Valko, MD, *The Gustave and Valla Amsterdam Professor of Family and Community Medicine, Jefferson Medical College, Philadelphia, PA*

**DAY II MORNING — OPENING PLENARY SESSION OF
THE FOURTH NATIONAL MEDICAL HOME SUMMIT**

Putting Patients and Families at the Center of Care

8:00 am Welcome and Overview

Beverly H. Johnson, *President and Chief Executive Officer, Institute for Patient- and Family-Centered Care, Bethesda, MD (Chair)*

Patient- and Family-Centered Care — A Conversation

Laura Makaroff, DO, *Primary Care Health Policy Fellow, The Robert Graham Center, Georgetown University, Washington, DC*

Pat Schmidlapp, *Member, Health-TeamWorks Patient Advisory Committee, Patient Representative to the Executive Steering Committee, Systems of Care/PCMH Initiative, Parker, CO*

Beverly H. Johnson, *President and Chief Executive Officer, Institute for Patient- and Family-Centered Care, Bethesda, MD (Moderator)*

8:45 am Developing and Sustaining a Culture of Patient- and Family-Centered Care — a Report from “the other CEO”

James I. Merlino, MD, *Chief Experience Officer, The Cleveland Clinic, Cleveland, OH*

9:15 am Implementing a Patient- and Family-Centered Care (PFCC) Methodology across Different Care Settings

Patty Embree (Invited), *Senior Director of Patient- and Family-Centered Care, PFCC Partners at the Innovation Center of UPMC, Pittsburgh, PA*

9:45 am Break

10:15 am Patient and Family Advisory Councils in the Medicaid Health Home

Marie Maes-Voreis, RN, MA, *Director, Health Care Homes, Minnesota Department of Health, St. Paul, MN*

10:45 am Partnering with Patients and Families in the Re-design of Primary Care — A Road Map for Getting Started

Kathy Hutcheson, RN, *Patient Partner Coordinator, South Central Pennsylvania Aligning Forces for Quality (AF4Q), York, PA*

Karen E. Jones, MD, FACP, *Medical Director of Quality and Innovation, WellSpan Medical Group/WellSpan Health; Practicing Physician, Brockie Internal Medicine-WMG, York, PA*

+ A WellSpan Patient

11:30 am An Evidence-Based Strategy for Assessing just how Patient-Centered your Patient-Centered Medical Home Really Is

Steve Wilkins, MPH, *Founder and Principal, Smart Health Messaging, San Jose, CA*

12:00 pm Networking Lunch

**DAY II AFTERNOON —
MEDICAL HOME SUMMIT MINI SUMMITS**

MINI SUMMIT I: Care Coordination and the Medical Neighborhood: Successful Care Coordination Experiences under Different Systems of Care

1:15 pm Welcome and Overview of the Mini Summit

**The Medical Neighborhood —
the Primary Care Viewpoint**

R. Scott Hammond, MD, FAAFP, *Westminster Medical Clinic, NCQA recognized PCMH, Level 3, Associate Clinical Professor, University of Colorado School of Medicine, Dept. of Family Medicine, Westminster, CO (Chair)*

**1:30 pm The ACP Medical Neighborhood —
the Specialist Viewpoint**

M. Carol Greenlee, MD, FACP, FACE, *Practicing Physician, Western Slope Endocrinology; Member, ACP Council of Sub-specialty Societies (CSS) and Co-Chair, ACP Work Group on PCMH-Neighbor, Grand Junction, CO*

2:00 pm Spreading the Medical Neighborhood

Karen Frederick-Gallegos, *Director of Quality Initiatives, Colorado Medical Society, Denver, CO*

**2:30 pm The Physician-Hospital Compact —
Primary Care Viewpoint**

R. Scott Hammond, MD, FAAFP, *Westminster Medical Clinic, NCQA recognized PCMH, Level 3, Associate Clinical Professor, University of Colorado School of Medicine, Department of Family Medicine, Westminster, CO*

2:45 pm Implementing a Physician-Hospital Compact

Joyce Lammert, MD, PhD, *Chief, Department of Medicine, Virginia Mason Medical Center; Clinical Associate Professor, University of Washington, Seattle, WA*

3:15 pm Networking Break in the Exhibit Hall

3:45 pm The Role of Medical Homes and Care Coordination in Decreasing Hospital Readmissions

Gary Piefer, MD, MsMM, FACPE, FAAFP, *Chief Medical Officer, WellMed, San Antonio, TX*

4:15 pm Integrating Medication Therapy Management in Primary Care

Wayne Pan, MD, PhD, MBA, *Chief Medical Officer, The Individual Practice Association Medical Group of Santa Clara County Inc. (SCCIPA), San Mateo, CA*

4:45 pm Integrating Behavioral Health and Primary Care

Deborah J. Cohen, PhD (Invited), *Associate Professor, Department of Family Medicine, Oregon Health & Sciences University, Portland, OR*

5:15 pm Faculty Panel

R. Scott Hammond, MD, FFAFP, *Westminster Medical Clinic, NCQA recognized PCMH, Level 3, Associate Clinical Professor, University of Colorado School of Medicine, Department of Family Medicine, Westminster, CO (Moderator)*

5:45 pm Adjourn

MINI SUMMIT II: Patient Engagement

1:15 pm Welcome and Introduction

The Five Essential Principles of the Successful Medical Home

Sam JW Romeo, MD, MBA, *President and CEO, Tower Health & Wellness Center; Medical Director, Accreditation Association for Ambulatory Health Care (AAAHC), Skokie, IL (Chair)*

1:45 pm Transformation of the Encounter, Transformation of Care: The Value of the Clinical Health Coach

Jody Hereford, BSN, MS, *Clinical Programs Consultant, Iowa Chronic Care Consortium, West Des Moines, IA*

2:15 pm Engaging Patients by Automating Population Health

Robert Fortini, *Vice President and Chief Clinical Officer, Bon Secours Health System, Richmond, VA*

2:45 pm Medication Management: It's the PILL not the Prescription

Mary Anne Papp DO FACC, *Cardiologist/Heart Failure Program, Medical College of Wisconsin, Milwaukee, WI*

3:15 pm Networking Break in Exhibit Hall

3:45 pm Patient Engagement: Focus on Electronic Communication

Amy Mullins, MD, *Practicing Physician, Trinity Clinic Whitehouse, Whitehouse, TX*

4:15 pm Strategies for Improving Patient Engagement: Lessons from Maine

Darcy Shargo, *Chief Operating Officer, Maine Primary Care Association, Augusta, ME*

4:45 pm Health Plans and Providers Partnering to Engage Patients and Bend the Trend

Jay Feldstein, *Regional President and DO, AmeriHealth Mercy Family of Companies, Philadelphia, PA*

Joan Jennerjahn, *Vice President, Independence Blue Cross (IBC), Philadelphia, PA*

Michael Ross, MD, MHA, *Chief Medical Officer, NaviNet, Boston, MA*

5:15 pm Wrap-Up and Final Q&A

Sam JW Romeo, MD, MBA, *President and CEO, Tower Health & Wellness Center, Medical Director, Accreditation Association for Ambulatory Health, Care (AAAHC), Skokie, IL (Moderator)*

5:45 pm Adjourn

MINI SUMMIT III: Medical and Health Homes in the Safety Net

1:15 pm Welcome and Overview of the Session

Melinda Abrams, MS, *Vice President, Patient-Centered Coordinated Care, The Commonwealth Fund, New York, NY (Chair)*

2:00 pm Safety Net Medical Homes at the Community Level

Jonathan Sugarman, MD, MPH, *President and Chief Executive Officer, Qualis Health, Seattle, WA*

Roundtable Discussion

Clinic representatives TBD

Jonathan Sugarman, MD, MPH, *President and Chief Executive Officer, Qualis Health, Seattle, WA (Moderator)*

3:00 pm Networking Break in Exhibit Hall

3:30 pm Medical and Health Homes – State Initiatives

Mary Takach, MPH, RN, *Program Director, National Academy for State Health Policy, Portland, ME*

Roundtable Discussion

Joseph Parks, MD (Invited), *Chief Clinical Officer, State of Missouri Department of Mental Health, Jefferson City, MO*

Marie Maes-Voreis, RN, MA, *Director, Health Care Homes, Minnesota Department of Health, St. Paul, MN*

Mary Takach, MPH, RN, *Program Director, National Academy for State Health Policy, Portland, ME (Moderator)*

4:30 pm Health Plan Support of Safety Net Medical Homes

William G. Runyon, MD, FFAFP, *Chief Medical Officer, Amerigroup Community Care, Nashville, TN*

5:00 pm Safety New Success: Evaluation of the Illinois Medicaid Medical Home Program

Meiying Han, PhD, *Economist and Health Services Researcher, Robert Graham Center, Washington, DC*

Margaret Kirkegaard, MD, MPH, *Medical Director, Illinois Health Connect, Automated Health Systems, Schaumburg, IL*

5:30 pm Wrap-Up

Melinda Abrams, MS, *Vice President, Patient-Centered Coordinated Care, The Commonwealth Fund, New York, NY (Chair)*

5:45 pm Adjourn

Wednesday, February 29, 2012

**DAY III MEDICAL HOME SUMMIT —
CLOSING PLENARY SESSION: Lessons from the Past and
Issues for the Future**

7:00 am Registration Opens

**Networking Continental Breakfast
with Table Topics**

Topic 1 — Transition from Adolescent to Adult Care

Host: Marie Y. Mann, MD, MPH, FAAP, *Medical Officer, Maternal and Child Health Bureau, Health Resources and Services Administration, US Department of Health & Human Services, Rockville, MD*

Topic 2 — Medical Home Evaluations: Strength of Evidence

Host: Debbie Peikes, MPA, PhD, *Senior Researcher, Mathematica Policy Research, Visiting Lecturer, Woodrow Wilson School, Princeton University, Princeton, NJ*

Topic 3 — Role of Patient and Family Advisors

Host: Beverley Johnson, *President and Chief Executive Officer, Institute for Patient- and Family-Centered Care, Bethesda, MD*

8:00 am Welcome and Overview

John Iglehart, *Founding Editor, Health Affairs; National Correspondent, New England Journal of Medicine, Washington, DC (Chair)*

8:10 am Transformation Lessons and Issues — Medical Homes for Children and Adolescents

Renee Turchi, MD, MPH, *Medical Director, Special Programs, St. Christopher's Hospital for Children; Assistant Professor, Department of Community Health and Prevention, Drexel University School of Public Health and Drexel University College of Medicine; Director, Pennsylvania Medical Home Program (EPIC IC), Philadelphia, PA*

8:30 am Transformation Lessons and Issues — Hospital and System Experiences with Medical Homes: Pathways to ACOs?

Lisa Bielamowicz, MD, *Managing Director and National Physician Practice Leader, The Advisory Board Company, Washington, DC*

8:50 am Transformation Lessons and Issues — Medical Homes in the Safety Net

Jonathan Sugarman, MD, MPH, *President and Chief Executive Officer, Qualis Health, Seattle, WA*

9:10 am Transformation Lessons and Issues — Medical Homes for Older Adults: Lessons from the Guided Care Model

Chad Boulton, MD, MPH, MBA, *Professor of Health Policy and Management, Johns Hopkins Bloomberg School of Public Health, Baltimore, MD*

9:30 am Transformation Lessons and Issues — Faculty Panel and Audience Q&A

Debbie Peikes, MPA, PhD, *Senior Researcher, Mathematica Policy Research; Visiting Lecturer, Woodrow Wilson School, Princeton University, Princeton, NJ (Moderator)*

10:15 am Break

10:45 am Primary Care and the Politics of 2012

John Iglehart, *Founding Editor, Health Affairs; National Correspondent, New England Journal of Medicine, Washington, DC*

11:15 am How Primary Care Became the Job Nobody Wanted — and How to Fix It

Brian Klepper, *Managing Principal, Healthcare Performance, Inc., Atlantic Beach, FL*

11:45 am Medical Homes – A Call to Action

David K. Nace MD, *Vice President, Medical Director, McKesson Corporation/RelayHealth; Chair, Board of Directors, Patient Centered Primary Care Collaborative (PCPCC), Malvern, PA*

12:15 pm Summit Adjournment

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- MINI SUMMIT II:** Patient Engagement
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